### **On-Line Training Needs Analysis**

empowering minds

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# Outline

- Background ITU Academy.
- Why Training Needs Analysis?
- Design Criteria
- Implementation Schedule
- Expectations



# Background ITU Academy

- Brings together all human capacity-building activities across the ITU.
- Is a single point of entry for all ITU human capacity-building resources.
- Harmonise and integrate all existing ITU training services and to extend the portfolio.





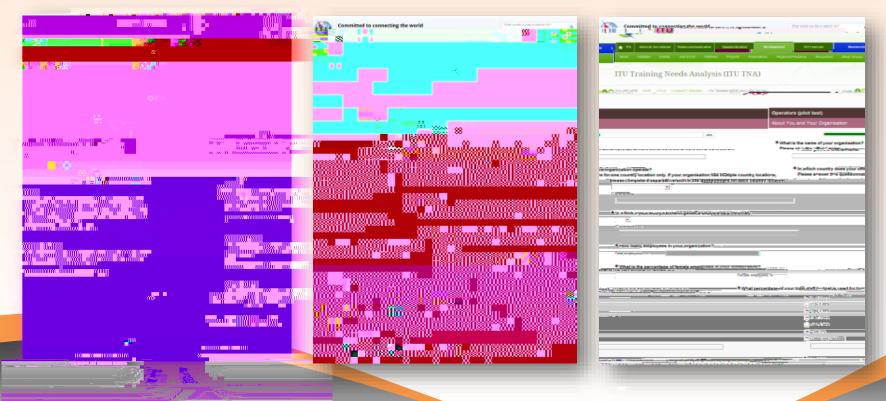
# Design Criteria

#### TARGET GROUPS

- 1. Telecommunications and ICT service providers.
- 2. Sector regulators.
- 3. Sector policy-makers (government departments).
- 4. Others Institutions.



#### TRAINING NEED ANALYSIS - WEBSITE



http://www.itu.int/en/ITU-D/Capacity-Building/Pages/Survey-tna.aspx

# **Questionnaire Design**

Based on the **e-TOM model** and comprise 3 main core categories.

- Commercial operations.
- Technical operations.
- Enterprise management.

### Implementation Schedule

- Questionnaire Design Complete : <u>http://www.itu.int/en/ITU-D/Capacity-</u> <u>Building/Pages/Survey-tna.aspx</u>.
- Pilot Test: Under way : 75 sample.
- Completion Date:.

## **Expected timing**

# Pilot ends June 2013

Post Pilot Evaluation by end of July 2013 Tool ready for global rollout September 2013

