<u>DRAFT Report</u>

<u>4th Steering Committee Meeting of the ITU CoE Network in the Arab Region</u>

Hammamet, Tunisia, <u>13-14 November 2017</u>

Opening Ceremony

In his opening remarks, Mr Brahima Sanou, Director of BDT, welcomed the meeting's   Sanou,

meeting. She asked the DG of CERT and SG of INPT to come to the stage to sign the MoU with attendance of the Mr Brahima Sanou, Eng Ebrahim Alhaddad and Dr Zavazava A MoU was signed between INPT Morocco and CERT Tunisia.

The Chairperson then invited the meeting participants for group photo and coffee break.

Session 1 : Review of the report of the 3rd Steering Committee meeting

The Chairman of the meeting, Ms Latrous, invited Eng Mustafa Al Mahdi to present the draft report of the 3rd SC meeting. Mr Al Mahdi presented the meeting outcomes of the 3rd SC meeting. The chairperson asked the participants if they have comments on the draft report. Then the meeting approved the report with the consent of all.

Session 2: ITU Centres of Excellence Strategy implementation and current

CoEs shared their experience in implementing training courses, including the challenges they are facing. These are related to the low number of registrations for courses which subsequently have to be cancelled. It was agreed that promotion and marketing was very important and more efforts needed to be done in this regard. Morocco mentioned that they are facing a particular administrative problem related to hiring external experts, which needs to be addressed.

The performance of CoEs in the region is very unequal, with two Centers performing at a high level, and 3 Centers performing at a low level. There is room for sharing experience and success stories among the CoEs in the region so that others can benefit from those.

A suggestion was made that CoEs from all regions should meet regularly (not only from one region) in order to share experience, discuss common problems and challenges and benefit from each other. This could be done once the new cycle is in place.

There was a discussion around the topic of priority areas. CoEs were of the view that one priority area is not enough and that other topics may come up over the 4 year period where CoE may want to offer training courses as CoEs Repeatedly offering the same priority

cooperation agreements. From this perspective, the presentation highlighted the success of the model INPT has been adopting in

For these workshops, they registered participations from several Arab & African countries, such as Egypt, Lebanon, Sudan, Saudi Arabia, Sierra Leone, Morocco and Tunisia. The number of participants for these workshops varied between 4 and 11 participants.

The main difficulties faced when implementing these workshops were to achieve a higher number of participants whether from Arab countries or Tunisia despite the deployed communication efforts.

For Tunisian companies the reduced number of participants comes from the fact that training especially for public companies are governed by calls for tenders, it is therefore not always possible for Tunisian companies to participate in these trainings.

For the Arab market, and since trainings in broadband field are already organized since 2012, they conclude that the market is starting to show signs of saturation.

To solve these issues, and enhance the number of participants for training workshops, the representative of CIFODE'COM/MoE made the following propositions:

- For OP2018, new training topics will be integrated, such as mobile access or mobile development, where CIFODE'COM has acquired an important experience especially by managing national projects such as the project MDEV Tunisia. A more detailed operational plan will be submitted to the ITU before the 15th of December and will be discussed with ITU representative before this deadline.

- Need for more support from all stakeholders especially on the communication side, to reach a higher number of potential participants especially from the Arab region.

- For 2018, they are seeking to consolidate partnerships with others CoEs especially by organizing joint training workshops:

Ms Houda informed the meeting about a workshop related to Internet governance that is planned to be organized in cooperation with SUDACAD with a possibility to increase the fee for this workshop (from 300USD to 500

Session 5: Draft Report of the 4th Steering Committee meeting

The Chairperson presented the draft report with the main points

The Steering Committee agreed that all issues have been adequately captured.

Session 6: Closing Remarks:

The Chairperson, Ms Wala T. Latrous, gave closing remarks. She thanked ITU for continued support to the CoE network. She also thanked the participants for active participation in the meeting and wished everybody a safe journey back home.

Dr Susan Teltscher, Head of the HCB Division, ITU, on behalf of ITU thanked CERT for hosting the meeting and the participants for their effective the

4th

Day 1 13 November 2017	
08:30 09:00	Registration
09:00 09:30	Opening Ceremony - Eng Ebrahim Alhaddad, Regional Director of ITU Arab Regional Office - Mr. Naoufel BEN SAID, General Director of CERT Tunis - Dr. Cosmas Zavazava, Chief of Department, Projects and Knowledge Management - Statement by the Outgoing Chair of the Steering Committee, Mr Abderrahman RAFI, SG of INPT Morocco - Confirmation of the Chairman of the Steering Committee - Approval of the Agenda
09:30 09:40	Group Photo
09:40 10:30	Session 1: Review the report of the 3rd Steering Committee meeting This session will review the report of the 3rd Steering Committee Meeting. The meeting is requested to adopt the report of the 3rd Steering Committee meeting. - Outgoing Chair of the Steering Committee, Dr Abderrahman RAFI, SG of INPT Morocco

11:00 12:30	Session 2: ITU Centres of Excellence Strategy implementation and current capacity building activities This session will brief the participants on the progress of ITU CoE programme implementation, and developments in ITU's capacity building activities, including the ITU Academy platform and its development. It will also discuss future work, in particular concerning the

Day 2 14 November 2017	
09:00 10:30	**Session 4: Presentation by ITU Arab Centres of Excellence Network Members** This session will include presentations by the ITU Arab Centres of Excellence Network Members including feedback on what has worked well and what problems they have encountered. - Representatives from CoEs
10:30 11:00	Coffee break
11:00 12:30	**Session 5: Draft Report of the 4th Steering Committee meeting & Next Steering Committee Meeting (Place and Date)** This session will provide the key inputs and subjects to be included to the draft report of the 4th SC meeting. - CoE Network members

12:30 13:00	**Session 6: Closing Remarks**
	   - Dr Susan Teltscher, Head, Human Capacity Building Division, ITU
	   - Ms Wala Turki Latrous, Cooperation & Marketing Director, CERT Tunis